



BUSINESS
CONSULTANTS
COUNCIL



CMC - GLOBAL

CERTIFIED IT & SECURITY EXPERT - CITSECE®

INTRODUCTION

Certified IT & Security Expert – CITSECE© will give the consultants all the necessary knowledge and tools for the opportunity of leading the digital transformation process of companies and business community overall in Kosovo.

This certification validates an individual's expertise in Information Technology systems and cybersecurity practices, in a **strategic way**.

The program's first phase includes the Training Phase, consisting of 3 days of lectures and assignments/ including the General modules and the Specific module – **Certified IT & Security Expert**.

You should calculate to spend 5 hours each day, being part of the lectures, assignments, and group work.

KEY FACTS

- ✓ Certified IT & Security – CITSECE© is a certification recognized globally by ISO 17024:2012 conformed CMC Global
- ✓ The certificate is issued with an ISO code recognized in more than 60 countries worldwide
- ✓ Lecturers and Hearing Committee members of the program are Certified Digital Transformation Experts. The content control and quality assurance of the concept transfer will be done by BCC

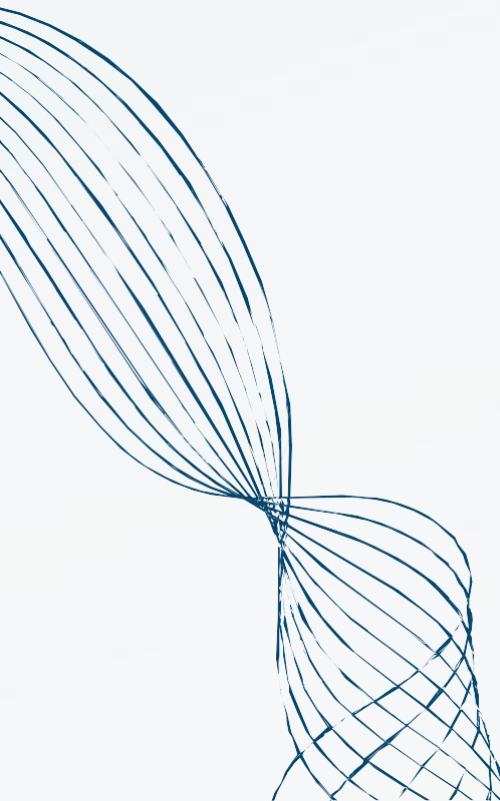
GENERAL TRAINING MODULES - 2 DAYS

- Disruption, digitization, Industry 4.0, transformation and digital business models
 - Digital Business Models in Business 4.0
- Transformation & Digital Leadership - cultural aspects in digital transformation
- Value chain and Management - Digital Transformation across divisions and companies
 - Industry 4.0 and Mobile Data Management
- Digital Marketing - Meet the customer digitally



SPECIFIC TRAINING MODULES - 1 DAY

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- **Basic IT-security strategic considerations & risk management**
 - **Personnel measures & Basic IT operations management**
 - **Legal requirements: fundamentals of data protection**
 - **Rights and obligations under GDPR**
 - **Privacy and IT Compliance**
 - **Network security - Endpoint management**
 - **Data backup & emergency management**
 - **Structural and infrastructural measures**
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REGISTRATION REQUIREMENTS

CERTIFIED IT & SECURITY EXPERT - CITSECE®

- ✓ High Proficiency in English language skills
- ✓ Curriculum Vitae (CV) highlighting the experiences, skills and abilities in the field of Information Technology (IT) and/ or Cybersecurity
- ✓ Filled-out Application Form
- ✓ 5 years (part-time) or 3 years (full-time) experience in the field of Information Technology (IT) and/ or Cybersecurity